

**TITLE: Quality Engineering Co-op**

**DEPARTMENT: Quality and Continuous Improvement**

**REPORTS TO: Director of Quality and Continuous Improvement**

**BENEFITS:** Medical, dental, vision, life insurance, short and long term disability insurance, paid time off package, 401k with company contribution, FSA or HSA options, educational assistance, dependent scholarship program, onsite fitness center, and much more!

**General Responsibilities:**

Assists in quality engineering and continuous improvement activities mainly participating in customer complaint resolution and implementation of elements of Quality Management System. Will lead 1 or 2 medium to large scale initiatives that are part of the Quality and Continuous improvement roadmap for Gorbel®.

**Specific Duties:**

- Improve current data analysis and reporting for customer complaints. This may include investigating applications (data analytics and/or project management) and coming up with the optimal solution based on benefits and cost.
- Lead key customer complaint resolution teams and drive completion of identified improvements.
- Improve current documentation process to utilize SharePoint site with the goal to reduce non-value added work in turn reduce the overall lead time for documentation release process.
- Implementation of standardized processes for internal quality metrics in all US sites.
- Assist in implementation of other Quality Management System work that is undergoing.
- Leading 1 or 2 key projects on the quality and continuous improvement roadmap. This will involve using DMAIC or similar approaches to organize and manage the work.

**Job Qualifications:**

- Enrollment in a 4 year Mechanical Engineering degree program
- Highly motivated with the ability to meet tight deadlines and focus on quality of results
- Strong communication skills
- Problem solving skills
- Detail oriented

**Preferred Requirements:**

- Microsoft Excel, Power BI or equivalent
- Ability to learn and implement technological solutions

To apply for this position, please complete an [employment application](#) and send to [careers@gorbel.com](mailto:careers@gorbel.com).

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